



HOUSE OF COMMONS
LONDON SW1A 0AA

Mark Polin
Chairman, Betsi Cadwaladr University Health Board
Ysbyty Gwynedd
Penrhosgarnedd
Bangor
LL57 2PW

6th August 2021

Dear Mark,

I am writing to you regarding the recent announcement concerning the temporary closure of the Borrass Park Surgery, resulting from the ongoing redevelopment at Borrass Park School and other concerns about the recent healthcare services provided by Hillcrest Medical Centre. This follows correspondence from constituents and elected representatives about the temporary closure of Borrass Park Surgery and wider frustrations with the management of the practice.

In relation to the temporary closure of Borrass Park Surgery, please can you give assurances that it will reopen as planned on 23rd August? In addition, what measures are in place to ensure that patients have access to the health services in the interim period whilst the surgery is closed?

More widely, the past year has been particularly difficult for patients of Borrass Park Surgery, given that it was closed following the opening of Covid-19 Assessment Centre on the site. This has caused inconvenience and worry for residents, with many losing confidence in the service the surgery can provide. Furthermore, my office has also received lots of correspondence in recent weeks from constituents that have not been able to access GP appointments because of lengthy telephone waiting times.

Therefore, it would be useful to know what measures Betsi Cadwaladr University Health Board has in place to make sure significant service improvements take place across the Hillcrest Medical Centre's practices – including at Borrass Park Surgery once it has reopened – to ensure patients can have access to excellent local healthcare facilities?

I look forward to your response.

With best wishes,

A handwritten signature in blue ink that reads "Sarah Atherton".

Sarah Atherton MP
Member of Parliament for Wrexham

CC: Jo Whitehead, Chief Executive Betsi Cadwalladr University Health Board